

Certificate of Limited Warranty

6 Month Standard Warranty on "In Stock" Parts

All "in stock" parts carry a 6 month standard part only warranty. Labor protection must be purchased separately. The 6 month warranty will terminate at the 6 month anniversary of the original invoice sale date or if more than 8000 additional miles have been put on the vehicle within the 6 months. Unless it is specifically noted on the front of the invoice, this is the warranty purchased when buying the part.

1 Year Extended Warranty on "In Stock" Parts

For extra coverage, a one year extended warranty is offered. Labor must be purchased separately. The 1 year warranty will terminate at the 1 year anniversary of the original invoice sale date or if more 20,000 additional miles have been put on the vehicle within the 1 year.

Lifetime Extended Warranty on "In Stock" Parts

Lifetime Extended Warranty is the safest way to go. This warranty honors the 1 year extended warranty and then provides one more replacement for the part after the anniversary date of the 1 year extended warranty. This one replacement will then be covered by a 30 day warranty to give time for this replacement to be put in. Matlock's still reserves the right to not issue a replacement and credit back the return if warranty guidelines have been followed. This warranty will terminate before the one replacement, if additional miles in excess of 25,000 miles per year are put on the vehicle. This warranty is non-transferrable and is only honored to the original owner of the vehicle.

Labor Protection Warranty on "In Stock" Parts

Matlock's Used Cars and Parts Inc. offers \$600 of labor warranty protection for \$100 on engines and transmissions. On many small mechanical parts, Matlock's offers \$250 of labor warranty protection for \$50. These can be added to the 6 Month Standard Warranty, 1 Year Extended Warranty, or Lifetime Extended Warranty. Multiple labor protection warranties may be purchased. Labor claims are paid based on All Data at up to \$55.00 per hour up to the amount of labor coverage purchased. Labor protection is void if work is not done by a Matlock's certified installer or if the certified installer does not follow installation guidelines found with the warranty information on our website www.matlocks.com.

Warranties on Brokered In Parts

At times, the part has to be brokered in from another trusted auto recycler. When this has to be done, a 30 day, 90 day, or 6 month part only warranty will be issued depending on the warranty the other auto recycler offers. Labor can be purchased at \$200 for \$600 if put in at a certified shop.

Standard 1 Year Warranty on Sheet Metal on "In Stock" Parts

All of Matlock's Used Cars and Parts Inc. sheet metal parts come with a standard one year warranty on that covers a hole due to rust or corrosion. A replacement part will be provided. This does not cover if the vehicle is in an accident, damaged by hail, vandalized, or abused.

Terms for All Warranties

1. All warranties are from the original sale invoice date.
2. Warranty is void without this invoice
3. All engines are warranted against cracked cylinder blocks or heads, bad cam or crankshaft, and excessive oil consumption. Engines are warranted to be in good running order unless otherwise stated.
4. All engines must have new oil and filter installed upon installation and every 5000 miles thereafter. Proof of service and mileage may be required.
5. Engines are left as complete as possible for the convenience of the installer. This warranty does not cover attached items and accessories such as (but not limited to) water pump, turbo, throttle body, distributor, wiring, coil pack, oil pan, valve and timing covers.
6. Installed engines and transmissions must have proper cooling capacity and cooling system must be in good condition. Proper oil and coolant levels must be maintained at all times.
7. Transmissions must have new seals and new fluid properly installed at the time of installation into vehicles.
8. Oil seals and gaskets are not warranted.
9. Defective engines or transmissions must remain installed in vehicle until an authorized Matlock's agent confirms defect.
10. Matlock's, at its option, may replace the part, repair the part, or refund the original purchase price.
11. All implied warranties are limited to the terms of this limited warranty. Consequential or incidental damages are not covered under this warranty.
12. This warranty is not transferable and does not cover damage if parts are used in connection with racing purposes or vehicles with racing equipment, or damage by accident or misuse.
13. Improper installation will void warranty.
14. Matlock's does not assume responsibility for towing charges, layup time, telephone, loss due to down-time, cost of lodging, cost of vehicle use, transportation, car or truck rental, or inconvenience.
15. Matlock's has no obligations to anyone except for the person listed on the invoice.
16. Parts that are taken apart by the customer or representative will have no warranty upon return.
17. For engines with over 50,000 miles, a new timing belt or chain must be installed.

Cores must be returned drained and complete to receive credit. Can fill out a Google Form to request pick up <https://goo.gl/forms/oafZon2CKvCPONTz2>

Parts may be subject to a 25% restocking fee if the part is returned at no fault of Matlock's Used Cars and Parts, Inc..

Charge tickets are net 30 days and subject to interest if not paid within 90 days. Parts must be returned before you will receive a refund. Parts are marked with a special marking. Refunds will not be given if this marking is not present on our part.

Customer pick up parts must be picked up within 30 days of us saying the part is ready. If a part is not picked up within 30 days, Matlock's Used Parts will restock and charge a 25% restocking fee.

Customer is responsible for checking VIN on safercar.gov for any recalls that may pertain to the part. Recalls are always changing. Matlock's will do its best to check for recalls at inventory and at point of sale on high risk part types.

If you ever have an issue please first contact your salesperson and then a manager of Matlock's Used Parts. If you still do not feel your problem is resolved, please, contact the Gold Seal Quality Assurance email at staff@a-r-a.org.

By signing this invoice, I am acknowledging that I understand the warranty and policy details on the back of this invoice.